

Calling Features & Dialing Rules

Code	Description	Instructions
*98	Voicemail	See the Voicemail Guide Located at the Bottom of the Page
*69	Call Return	Calls the Last Inbound Caller
*70	Disable Call Waiting - next call	Turns off Call Waiting During the next call made
*43	Call Waiting - Enable	Enables Call Waiting for all Future Calls
*44	Call Waiting - Disable	Disables Call Waiting for all Future Calls
*65	Enable Caller ID Next Call	Enables Caller ID if Previously Disabled
*67	Block Caller ID Next Call	Disables Caller ID if Previously Enabled
*72	Call Forward All	All Future Calls will be Forwarded to the Desired Number
*90	Call Forward Busy	All Future Calls will be Forwarded to the Desired Number if Line is Busy
*92	Call Forward No Answer	All Future Calls will be Forwarded to the Desired Number if No Answer
*94	Call Forward Out of Service	All Future Calls will be Forwarded to the Desired Number if Line is Out of Service
*77	Call Screening Anonymous Block	Blocks all Calls that Block Caller ID
*95	Call Screening Anonymous Block w/Message	Blocks all Calls that Block Caller ID - Goes to Voicemail
*87	Call Screening Anonymous Allow	Allows Calls that Block Caller ID if Previously Blocked with *95 or *77
*60	Specific Caller Block	Blocks Future Calls from a Specific Number
*58	Call Screening Add Custom Caller Block w/Message	Blocks Future Calls from a Specific Number - Goes to Voicemail
*59	Specific Caller Allow	Allows Future Calls from a Specific Number Previously Blocked with *60
*63	Call Screening Add Custom Caller Forward Call	Forward all Calls from a Specific Number
*64	Call Screening All Other Callers Block	Blocks Future Calls from Unknown Numbers
*84	Call Screening All Other Callers Allow	Allows Future Calls from Unknown Numbers Previously Blocked with 64
*78	Do Not Disturb Enable	Sends all Calls to Unanswered Failover (Voicemail, Forward Number, Busy Signal)
*79	Do Not Disturb Disable	Enables all Calls Previously Redirected with *78
211	US Non-emergency Services	US Non-emergency Services
611	Customer Service	Customer Service
711	Telecommunications Relay Service	Translates from and to a TDD
911	Emergency Services	9-1-1 Emergency Services

VOICEMAIL GUIDE

Access Your Voicemail

- Dial *98 from the phone that is connected to your account.
- Enter your 4-digit PIN, followed by the # (pound) sign.
* Your default PIN is 1234
- To listen to messages - Press 1
 - * Skip message - Press 1
 - * Save message - Press 2
 - * Erase message - Press 3
 - * Repeat message - Press 9
 - * Exit menu - Press 0

Personalize Your Voicemail

- Dial *98 from the phone that is connected to your account.
- Enter your 4-digit PIN, followed by #.
- Press 8 to access your personal options, including the following:
 - * Change your PIN - Press 1
 - * Personalize your greeting - Press 2
 - * Record your personal name - Press 3
 - * Call Forwarding - Press 5
 - * Set call screening forwarding number - Press 6
 - * Repeat personal options - Press 9
 - * Exit the menu - Press 0

Remote Access to Voicemail

- Dial your 10-digit phone number.
- When you hear your voicemail greeting, press the # (pound) sign.
- Enter your 4-digit PIN followed by #.